



## Park Accessibility Guide

# WATER COUNTRY USA ACCESSIBILITY GUIDE

## **Welcome to Water Country USA!**

We're glad you're here! This guide provides an overview of services and facilities available for guests with disabilities who are visiting Water Country USA. We are committed to providing a safe and enjoyable environment to all guests. Please refer to Guest Relations at the front of the park if you have any questions.

NOTICE: The information in this guide is subject to change without notice. Please feel free to visit Guest Relations for current information on accessibility and services. You may also want to speak with a team member regarding accessibility prior to visiting a particular attraction.

If you have any additional questions about accessibility after reviewing this Guide, please don't hesitate to contact us. You can reach us by emailing us at [WCUSA-AccessibilityServices@BuschGardens.com](mailto:WCUSA-AccessibilityServices@BuschGardens.com) or by calling us at (757 )229-4386. Alternatively, you may also visit Guest Relations, located just inside Water Country USA's entrance on the day of your visit.

The Accessibility is organized into four (4) parts, as follows:

- Part 1 - General Park Information
- Part 2 - Disability Services Available
- Part 3 - General Ride Access Information
- Part 4 - Individual Ride Access Information

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## **PART 1: GENERAL PARK INFORMATION**

### **PARKING**

Parking is provided directly in front of the main entrance for guests with a legal parking permit. Most spaces for guests with disabilities are accessible to vans. If accessible parking is filled there is a drop-off lane available.

### **WHEELCHAIRS/ELECTRONIC CONVENIENCE VEHICLES (ECVs)**

Wheelchairs and Electric Convenience Vehicles (ECV's) may be rented at Wipe-Out Gifts inside the park. Wheelchairs and ECV's are rented on a "first-come, first served" basis to guests with disabilities. Reservations may also be made online at [www.watercountryusa.com](http://www.watercountryusa.com). Guests may also use their own wheelchairs or ECV's inside the park.

### **RESTROOMS**

All restrooms are accessible to guests using wheelchairs and are clearly marked with the disabled symbol throughout the park. Companion restroom facilities are located in the Main Village, Jet Scream, Rock'n'Roll Island and Hubba-Hubba Highway.

### **FIRST AID**

Water Country USA's First Aid station is located between the entrances for Aquazoid Amped and Vanish Point. This office is staffed by Registered Nurses and Emergency Medical Technicians. Team members throughout the park are available to call for assistance upon request.

### **RESTAURANTS**

While dining at our restaurants, please be aware that most venues offer cafeteria-style service. Table service is available upon request. Please speak with a food and beverage supervisor on the day of your visit as dietary-need options are available.

### **GIFT SHOPS**

All gift shops and merchandise locations are wheelchair accessible. Please ask any team member for assistance.

## **PART 2: DISABILITY SERVICES**

### **SERVICE ANIMALS**

Service animals are welcome at SeaWorld Parks and Entertainment® facilities. Service animals are limited to dogs and miniature horses that have been individually trained to do work or perform task for the benefit of an individual with a disability. Emotional Support animals are not permitted.

Service animals are not permitted in pools, rivers, or other water attractions. In addition, all service animals must remain at least 10 feet from the water's edge.

While experiencing a ride, the animal should be left with a responsible non-rider. The guest attending to the animal may then board the ride without waiting in line once the first guest assumes responsibility of the animal. Water Country USA team members are not permitted to care for assistance animals.

Assistance animals are the responsibility of the owner and cannot be left unattended. Guests are responsible for the clean up of service animal waste and for controlling their service animal's behavior. If at any time your service animal's behavior becomes a threat to the safety and well-being of other park guests or animals, you will be asked to board the animal at our kennel (located at Busch Gardens) or leave the premises.

For your convenience, a Service Animal "Relief Area" is located in the bus/RV parking area.

### **HEARING IMPAIRED SERVICES**

Water Country USA is pleased to provide several options for our guests who may be deaf, hearing impaired, or require additional assistance for communications disabilities.

Qualified American Sign Language (ASL) interpreters are available upon request. We kindly ask that you request this service at least 14 business days prior to your visit. Please contact us by calling (757)229-4386 or emailing [WCUSA- AccessibilityServices@BuschGardens.com](mailto:WCUSA-AccessibilityServices@BuschGardens.com) with "ASL Interpreter Request" as the subject.

### **VISUAL IMPAIRMENT ASSISTANCE**

If you need assistance during your visit, we can provide park guidance. We encourage you to request this service at least 14 business days prior to your visit. Please contact us by calling (757) 229-4386 or via email [WCUSA- AccessibilityServices@BuschGardens.com](mailto:WCUSA-AccessibilityServices@BuschGardens.com)

Every effort will be made to provide guidance with less than two (2) weeks' notice, depending on the availability of Ambassadors. Guests requesting this service will be contacted prior to their visit and specified guide times will be confirmed. The guide will be provided for the first two (2) hours of your visit. Guests who are blind or have limited/low vision must have someone (either a companion or Ambassador) read the ride instructions prior to boarding.

### **RIDE ACCESSIBILITY PROGRAM**

The Ride Accessibility Program (RAP): Is designed to allow guests to participate in the enjoyment of our park as much as possible. The program was developed based on the requirements of the manufacturer and by analyzing the physical and mental attributes required to safely enjoy each ride

and participate in our other attractions. It is our policy to allow anyone to ride our rides and enjoy our attractions as long as they meet all of these requirements and does not present a potential hazard to the guest or others.

## **PART 3: GENERAL RIDE ACCESS INFORMATION**

### **HEIGHT REQUIREMENTS**

Height requirements are posted at each attraction. Your child may be measured at the height check station located at the entrance of each attraction. All guests, including those using wheelchairs, must meet the height requirement.

### **CASTS, BRACES AND WALKING BOOTS**

Guests with hard casts, braces, and walking boots will not be permitted to ride some attractions. Guests with a full arm cast, forearm casts, braced arm casts, full leg casts, lower leg casts, or bilateral abduction leg braces will not be permitted to ride some attractions. Please refer to Guest Relations or the 'Ride Information' section of this guide to determine specific ability to ride.

### **PROSTHETIC DEVICES AND AMPUTATIONS**

Guests with any type of prosthesis should ensure it is properly secured before riding any ride. Guests should refer to Guest Relations or the 'Ride Information' section of this guide to determine their specific ability to ride.

### **GUESTS OF EXCEPTIONAL SIZE**

In order to ride, guests must be able to fit properly in the tube or raft designed for the attraction and may not exceed the weight limit for that particular ride. Guests should refer to Guest Relations or the 'Ride Information' section of this guide to determine their specific ability to ride.

### **LOOSE ARTICLE POLICY**

Loose articles are NOT permitted ON the rides OR in the queue lines. This includes but is not limited to, cellular phones, hats, cameras, pagers, purses, wallets, keys, backpacks, umbrellas, etc. Items must be safely secured in a sealed pocket, a waist pack, left in a locker or with a non-rider. Water Country USA is not responsible for lost or damaged articles.

### **CAMERA POLICY**

For safety reasons, picture-taking is not permitted on any ride. Due to the nature and dynamics of all rides and the potential for injury, unsecured cameras or video cameras of any size are not permitted on the rides. To store such equipment, either return them to your vehicle, leave with a non-rider or use the lockers that are available. Secured and properly mounted go-pro cameras will be permitted at select attractions.

### **OXYGEN TANKS**



Due to the dynamics and certain characteristics of the rides, oxygen tanks are not permitted on any ride at Water Country USA. Oxygen tanks are permitted inside the park and may be brought into merchandise shops, restaurants, exhibits, and other enclosed facilities.

## **BEFORE EXPERIENCING A RIDE, PLEASE NOTE ALL SAFETY WARNINGS BOTH VERBAL AND WRITTEN FOR EACH RIDE, SUCH AS:**

- Only guests in good health should ride this attraction. Do not ride if you are pregnant, have high blood pressure, motion sickness, heart, neck or back problems, fear of heights, sensitivity to strobe effects, recent surgery or any other medical condition that might be aggravated by the forces of this ride.
- Riders of this attraction will be exposed to forces, speeds, and other intense features that may cause distress or injury to persons with pre-existing health conditions. Please consider these features in determining suitability for all riders.
- State law requires riders to obey all warnings and directions and behave in a manner that will not cause or contribute to injuring themselves or others.
- Riders shall report all injuries before leaving the park today. Lifeguards may not make direct eye contact while speaking to you.
- Follow all instructions and WAIT FOR THE ATTENDANT'S SIGNAL BEFORE SLIDING.
- All life vests must be worn properly, this includes proper size fitting and all buckles buckled. Life vests MAY NOT be worn around the legs or used for sitting.
- Swimming attire with buckles, rivets or any sharp objects may not be worn. Shoes, sandals or footwear with buckles are not permitted.
- You are responsible for your personal property.
- Finish food and drink before boarding.
- No smoking while in line or while riding. Smoking is prohibited, except in designated areas, which are located near most restrooms.

## **DEFINITIONS**

Every ride entrance lists height requirements and special instructions regarding the ride. Water Country USA uses the following terms:

*Supervising Companion:* A supervising companion is someone who physically and mentally meets all the requirements to ride the ride themselves, is 14 years of age or older, and exhibits the maturity of someone 14 years of age or older.

*Accompanied By:* whenever a guest needs accompaniment, the accompanying person must meet all the ride requirements, as well as assist the guest. This includes helping the guests in the boarding and exiting of the ride, assisting the guest in maintaining postural control while riding, and assisting the guest up/downstairs, catwalks, or ladders.

*Hand-held Infant:* A hand-held infant is defined as a baby or toddler who is unable to take 3 unassisted steps to the ride or attraction independently and cannot maintain independent, seated postural control. Please refer to each specific attraction's safety warnings in regards to rider participation.

*Functioning Extremity:* A functioning extremity is a limb over which a person has control. A prosthetic device is considered a functioning extremity.

## RIDES ACCESS INFORMATION

At Water Country USA, safety is the only consideration that takes precedence over fun! Thrill rides, by their very nature, create forces and speeds that may not be acceptable or tolerable to some guests and may cause injury to riders with preexisting conditions.

Many theme park rides incorporate safety systems designed by the manufacturer to accommodate people of average physical stature and body proportion. These systems may place restrictions on the ability of an individual to safely experience the ride. In general, you should ride only if you are in good health. Do not ride if you know or suspect you may be pregnant, have high blood pressure, heart, neck or back problems, motion sickness, recent surgery, or any other medical condition that may be affected by the features of the ride. You should not ride if you have any impairment or condition that would prevent the intended use of seating and safety restraints as provided or inability to follow any safety requirement. In order to ride, guests must be able to maintain the proper riding position throughout the ride and brace themselves upright in their seat, keeping their head upright and their back against the seatback. Guests must be able to use the restraint device properly and be able to hold on tight and keep their hands, arms, legs, and feet down and inside the ride at all times. Guests must be able to demonstrate a willingness and ability to comply with verbal and written rider requirements. The rider requirements and health restrictions are listed at the entrance of each ride.

Guests with casts or braces will be restricted from riding certain rides where the cast or brace may present a hazard to the guest or others. Please consult with our Guest Relations Team for more information or if in doubt about your ability to safely experience a ride.

Water Country USA team members can offer assistance steadying a guest transferring to or from a wheelchair. They may not lift or assist in lifting anyone using a wheelchair. All guests must be able to board a ride themselves or with help from a member of their party. The maturity level of any rider must be considered prior to riding.

## RIDERSHIP CRITERIA

The evaluation of each ride considered the following thirteen (13) criteria which may be required to ride a particular ride safely.

**1. Ability to maintain the proper riding position throughout the ride.**

The guest must have the body and spinal control to maintain the proper riding position throughout the ride without the aid of other people or devices and be able to maintain the proper riding position even during bumping or other characteristic movements of the ride.

**2. Weight distribution to allow the restraint device to function as designed.**

The weight distribution of the guest's body must not interfere with any of the ride or attraction's safety and restraint devices as they were designed.

**3. Control of upper torso – including head and neck.** The guest must have sufficient muscle control to support their head, neck and upper torso in the proper position during the ride or attractions designed dynamic motions.

**4. Ability to hold on with one functioning hand.**

A functioning hand is an upper extremity or prosthesis with fingers that have the ability to grasp the restraint device and exhibits good grip control; the ability to brace and is strong enough to maintain the proper riding position throughout the duration of the ride.

**5. Ability to hold on with two functioning hands.**

Ability to hold on with two functioning hands as described above.

**6. Ability to hold on with one functioning arm.**

A functioning arm is an upper extremity or prosthesis that has the ability to arm-grip the restraint device by wrapping the arm around the restraint device and is strong enough to allow the guest to maintain the proper riding position throughout the duration of the ride.

**7. Ability to hold on with two functioning arms.**

Ability to hold on with two functioning arms as described above.

**8. Ability to brace self with one functioning leg.**

Guest must have one functioning leg, natural or prosthetic, for bracing their body during the course of the ride or attraction.

**9. Ability to brace self with two functioning legs.**

Guest must have two functioning legs, natural or prosthetic, to be used for bracing their body during the course of the ride or attraction and maintaining balance when entering and exiting a ride or attraction.

**10. Minimum of two functioning extremities.**

Guest must have a minimum of two functioning extremities, natural or prosthetic (two arms, two legs, or one arm and one leg), to brace themselves during the ride and assist in entering and exiting the ride or attraction.

**11. Minimum of three functioning extremities.**

Guest must have a minimum of three functioning extremities, natural or prosthetic (two legs and an arm or two arms and a leg) to allow the guest to brace in a tripod manner during the ride.

**12. Ability to enter and exit the ride without endangering self or others.**

Guest must be able to enter and exit the ride without jeopardizing themselves or others and to assist with their own evacuation, if necessary. This may include entering through an exit or having someone aid him or her in boarding. If a guest has to be lifted in and out of a ride unit, they must be accompanied by a supervising companion who is accustomed to doing this. For the safety of ride or attraction operators and the guest, our operators are instructed not to perform this function, other than in children's ride areas.

**13. Appropriate Observed Conduct.**

Guest must demonstrate appropriate observed conduct by indicating a willingness and ability to understand, participate in, and follow all rider requirements. Appropriate observed conduct may include but not be limited to, maintaining the proper riding position, attention to and compliance with safety instructions, proper use of restraints and safety equipment and a willingness to participate in the attraction. In addition to the basic physical and mental requirements defined above, each ride was evaluated relative to specific temporary conditions which may prevent a guest from safely riding a particular ride.

The specific conditions evaluated were:

- Cervical collar or neck brace
- Broken collar bone
- Full arm cast
- Braced arm cast
- Lower arm cast
- Full leg cast
- Lower leg cast
- Bilateral abduction leg casts (brace between legs)
- The suitability of safely carrying hand-held infants on each ride was also evaluated.

## **PART 4: INDIVIDUAL RIDE ACCESS INFORMATION**

The following descriptions are designed to give you information on the type of actions caused by various rides along with their unique physical restrictions. If you enrolled in the Ride Accessibility Program, follow the directions under each ride below.

### **SURFERS BAY**

Wave pool

*Ride Access:* Accessible to mobility impaired guests. Maximum depth of 6'-8'

*Height Restrictions:* None. Life vest recommended if 42" or under. In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.
- A supervising companion may assist with all of the requirements above. However, guests in need of assistance with these tasks are only permitted in water up to mid-chest height while sitting.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, we highly recommend that a pad be worn to prevent injury to themselves or others.
- Hand-held infants are also permitted but must be accompanied by a supervising companion.

### **NITRO RACER**

Single-rider bodysurfing mat speed-slide

*Ride Access:* Guests must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Maximum water depth of 2'

*Height Restrictions:* 42"

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with two functioning hands.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **JET SCREAM**

Single-rider tube flume

Ride Access: Guests must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Maximum water depth of 3.5'

Height Restrictions: 42"

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to brace with one functioning leg.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **MALIBU PIPELINE**

Double-rider tube

Ride Access: Guests must be able to climb stairs to the top of the ride tower. guest should proceed to the Quick- Queue/Disabled entrance and present their RAP sheet and wristband. Maximum water depth of 3.5'

Height Restrictions: 42" or accompanied by a supervising companion. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Appropriate weight distribution to allow the tube function properly.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to brace with one functioning leg.
- A minimum of three functioning extremities.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **WILD THANG**

Double-rider tube flume

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Guests should proceed to the Quick- Queue/Disabled entrance and present their RAP sheet and wristband. Maximum water depth of 3.5'

Height Restrictions: 42" or accompanied by a supervising companion. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Appropriate weight distribution to allow the tube function properly.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to brace with one functioning leg.
- A minimum of three functioning extremities.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **BIG DADDY FALLS**

Family raft ride

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Up to 5 guests, cannot exceed 800lbs, Maximum water depth of 3'

Height Restrictions: 42" or accompanied by a supervising companion. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)

- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **AQUAZOID AMPED**

Family raft ride

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Up to 5 guests, cannot exceed 800lbs, Maximum water depth of 3'

Height Restrictions: 48" or accompanied by a supervising companion. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.
- Riders of this attraction may be exposed to bright, flashing colors. Guests with any light sensitivity are advised not to ride.

## **CUTBACK WATER COASTER**

Family raft ride

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Up to 4 guests cannot exceed 700lbs. Minimum combined weight is 250lbs. No Single Riders. Maximum water depth of 3'

Height Restrictions: 42" minimum. Guests 48" and under should be accompanied by a supervisory companion.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.

- The ability to hold on with two functioning hands.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **RAMBLING RIVER**

Lazy River

Ride Access: Accessible only by small sets of stairs that lead into the river. Maximum water depth of 3'  
Height Restrictions: None. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with full arm and forearm casts are permitted to ride. However, we highly recommend that a pad be worn to prevent injury to themselves or others.
- Hand-held infants are not permitted on this attraction.

## **HUBBA-HUBBA HIGHWAY**

Adventure River

Ride Access: Accessible to mobility impaired guests through the Hubba-Hubba Highway Lagoon.  
Maximum water depth of 39"

Height Restrictions: None. Guests 56" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride. (Supervising companion may assist.)
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)



- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, we highly recommend that a pad be worn to prevent injury to themselves or others.
- Hand-held infants must wear a life vest on this attraction.

## **HUBBA-HUBBA HIGHWAY LAGOON**

Action river lagoon

Ride Access: Zero-depth entry, accessible to mobility impaired guests. Maximum water depth of 39"

Height Restrictions: None. Guests 56" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning arm.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.
- A supervising companion may assist with all of the requirements above.

Conditions that cannot be permitted:

- Cervical collar or neck brace.

Comments:

- Hand-held infants are permitted but must be accompanied by a supervising companion.

## **H20-UFO ACTIVITY POOL**

Children's play area

Ride Access: Zero-depth entry, accessible to mobility impaired guests. Maximum water depth of 1.5'  
Accessible to mobility impaired guests.

Height Restrictions: 56" or less or accompanied by a child. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.
- A supervising companion may assist with all of the requirements above.

Comments:

- Hand-held infants are permitted but must be accompanied by a supervising companion.

## H20-UFO SLIDES

### Children's Slide

Ride Access: Guest must be able to climb stairs/play structure to the top of the slides. Maximum water depth of 1.5'

Height Restrictions: 56" or less. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning arm.
- The ability to brace with one functioning leg.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.
- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## H20-UFO PARENT-CHILD SLIDES

### Parent-child slides

Ride Access: Accessible to mobility impaired guests. Maximum water depth of 2'

Height Restrictions: 56" or less or accompanied by a child. Guests 42" and under are recommended to wear a life vest. Ride Restrictions:

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to brace with one functioning leg.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **COW-A-BUNGA PLAY AREA**

Children's play area

Ride Access: Accessible to mobility impaired guests. Maximum water depth of 1.5'

Height Restrictions: 54" or less or accompanied by a child. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.
- A supervising companion may assist with all of the requirements above.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are permitted but must be accompanied by a supervising companion.

## **COW-A-BUNGA TRIPLE SLIDES**

Children's Slides.

Ride Access: Guest must be able to climb stairs to the top of the slides. Maximum water depth of 1.5'

Height Restrictions: 54" or less. Guests 42" and under are recommended to wear a life vest.

Ride Restrictions:

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning arm.
- The ability to brace with one functioning leg.
- The ability to enter/exit the ride without endangering self or others. Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.
- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **COW-A-BUNGA PARENT-CHILD SLIDES**

Parent-child slides

Ride Access: Guest must be able to climb stairs to the top of the slides. Maximum water depth of 2'

Height Restrictions: 54" or less or accompanied by a child. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning hand.
- The ability to brace with one functioning leg.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.
- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **ROCK'N'ROLL ISLAND**

Activity Pool

Ride Access: Accessible to mobility impaired guests. Guest in wheelchairs should advise a team member if they would like assistance using an aquatic wheelchair and the chair lift located at the edge of the Rock'n'Roll activities pool. Maximum water depth of 3.5'

Height Restrictions: None. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride. The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.
- A supervising companion may assist with all of the requirements above.
- Control of their upper torso – including their head and neck. (Must be able to maintain control without the assistance of a supervising companion)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, we highly recommend that a pad be worn to prevent injury to themselves or others.

- Hand-held infants must be accompanied by a supervising companion and are recommended to wear a life vest.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, we highly recommend that a pad be worn to prevent injury to themselves or others.
- Hand-held infants must be accompanied by a supervising companion and are recommended to wear a life vest.

## **JAMMIN JUKE BOX**

Single-rider body flume

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Maximum water depth of 3.5'

Height Restrictions: 48". Life vest not permitted.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning arm.
- The ability to brace with two functioning legs.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.
- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **LITTLE BOPPER**

Children's Slides

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. Maximum water depth of 3.5'

Height Restrictions: None. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.

- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning arm.
- The ability to brace with one functioning leg.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.
- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **LOG-CROSS ACTIVITY AREA**

Activity area

Ride Access: Accessible to mobility impaired guests. Up to 2 guests per log, maximum water depth of 3.5'  
Height Restrictions: None. Guests 42" and under are recommended to wear a life vest.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- A minimum of two functioning extremities.
- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, forearm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Hand-held infants are not permitted on this attraction.

## **VANISH POINT**

Single-rider body flume/speed slide

Ride Access: Guests must be able to climb stairs to the top of the ride tower. guest should proceed to the Quick- Queue/Disabled entrance and present their RAP sheet and wristband. Maximum water depth of 1'

Height Restrictions: 48". Life vest not permitted.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with one functioning arm.
- The ability to brace with two functioning legs.

- The ability to enter/exit the ride without endangering self or others.
- Awareness of and a willingness to follow all rider requirements.

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Guests with forearm casts are permitted to ride. However, guests are required to wear a pad over the cast to prevent injury to themselves or others.
- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **COLOSSAL CURL**

Family raft ride

Ride Access: Guest must be able to climb stairs to the top of the ride tower. Special Access is not available for this attraction. 2 or 4 guests may ride per raft, combined weight cannot exceed 700lbs. Maximum water depth of 1.5'

Height Restrictions: 48". Life vest not permitted.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with two functioning hands.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, full arm cast, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Hand-held infants are not permitted on this attraction.

## **LIL' SURFERS SPLASH PAD**

Little surfers can splash in this zero-depth splash pad area with welcoming play elements to enjoy! Ride Access: Guests enter through a zero-depth entry.

Weight Restrictions: Maximum rider weight for slide is 250 lbs.

Height Restrictions: None. The slide and structure are designed for young children (from 2 to 5 years old) and requires an extra amount of supervision from their supervising companion considering that young children may not have all the physical strength of a full-grown child and the ability to read signs.

#### Ride Restrictions:

- State laws requires riders to obey all warnings and directions and behave in a manner that will not cause or contribute to injuring themselves or others. Riders shall report all injuries before leaving the park today. Attendants may not make direct eye contact while speaking to you.
- Children should be closely watched by a supervising companion (14 years of age or older).
- For younger riders, it is recommended that parents and/or supervising companions evaluate whether their children are able to fully obey rules and follow instructions.
- A supervising companion must be accompanied by a child.
- No diving, running, or rough play.
- Climbing or hanging on any splash pad features is prohibited.
- Single riders only on the slide.
- Walking children only on the slide. Riders must be able to maintain proper riding position while riding.
- Riders of this attraction will be exposed to forces, speeds and other intense features that may cause distress or injury to persons with pre-existing medical conditions. Please consider these features in determining suitability for riders.
- Only guests in good health should ride this attraction. Do not ride if you are pregnant, have high blood pressure, motion sickness, heart, neck or back problems, fear of heights, sensitivity to strobe effects, recent surgery or other medical conditions that might be aggravated by the forces of this attraction.
- Swim wear with exposed metal zippers, buckles, rivets, or belts are not permitted.
- Diapers are not permitted.

#### In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

#### Conditions that cannot be permitted:

- Cervical collar or neck brace, full leg cast, lower leg cast, brace between legs.

#### Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Full and lower leg casts, brace between legs is not permitted on the slide.
- Hand-held infants are not permitted on this slide.

## **RIPTIDE RACE**

Guests will ride in a double tube down an enclosed water flume with multiple side by side racing sections.

**Ride Access:** Guest must be able to climb stairs to the top of the ride tower. Guests will need to be able to position themselves appropriately to ride each slide and exit the catch pool.

**Height Restrictions:** Rides must be at least 42" tall to ride Riptide Race. Riders between 42" and 48" must be accompanied by a supervising companion.



Ride Restrictions: For your safety, you should ride only if you are in good health. Guests who know or suspect they may be pregnant, have high blood pressure, heart conditions, neck or back problems, recent surgery or any other impairment or medical condition that may be affected by the features of this ride or prevent the normal use of this attraction, shall not ride. The maximum weight load for Riptide Race is 250 pounds for single riders and 400 pounds for double riders. Each rider may not exceed 250 pounds.

In order to ride independently, a guest must have:

- The ability to sit upright and maintain the proper riding position throughout the ride.
- Control of their upper torso – including their head and neck.
- The ability to hold on with two functioning hands.
- The ability to brace with one functioning leg.
- A minimum of three functioning extremities.
- The ability to enter/exit the ride without endangering self or others. (Supervising companion may assist.)
- Awareness of and a willingness to follow all rider requirements. (Supervising companion may assist.)

Conditions that cannot be permitted:

- Cervical collar or neck brace, broken collar bone, braced arm cast, full leg cast, lower leg cast, brace between legs.

Comments:

- Any prosthetic device with exposed metal must be covered with a pad while on this ride.
- Full or braced arm cast, full and lower leg casts, or braces between legs is not permitted. Pad is required for exposed metal on prosthetic devices.
- Hand-held infants are not permitted on this attraction.